

CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification covers the Information Security Management System (ISMS) supporting Microsoft Azure, Dynamics 365, and other Online Services that are deployed in Azure Public, Government and Germany Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance and inclusive of the requirements and control implementation guidance of ISO/IEC 27701:2019 for a privacy information management system (PIMS) as data processor per the statement of applicability version 2021.02.

which includes the following in-scope location(s) on pages 14 - 18

Certificate Number: **1729711-7**

Authorized by:



Christopher L. Schellman
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Issue Date
July 30, 2021

Original Registration Date
November 29, 2011

Expiration Date
June 18, 2023

Certificate Version
Version 7

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
AI + Machine Learning	Azure Bot Service	✓	✓	-
	Azure Open Datasets	✓	-	-
	Cognitive Services	✓	✓	-
	Cognitive Services: Anomaly Detector	✓	-	-
	Cognitive Services: Form Recognizer	✓	-	-
	Cognitive Services: Computer Vision	✓	✓	-
	Cognitive Services: Container Platform	✓	-	-
	Cognitive Services: Content Moderator	✓	✓	-
	Cognitive Services: Custom Vision	✓	✓	-
	Cognitive Services: Custom Decision Service	✓	-	-
	Cognitive Services: Cognitive Service Platform	✓	✓	-
	Cognitive Services: Face API	✓	✓	-
	Cognitive Services: Immersive Reader	✓	-	-
	Cognitive Services: Personalizer	✓	✓	-
	Cognitive Services: Text Analytics API	✓	✓	-
	Cognitive Services: Language Understanding Intelligent Service	✓	✓	-
	Cognitive Services: Microsoft Translator	✓	✓	-
	Cognitive Services: QnAMaker	✓	✓	-
Cognitive Services: Speech Services	✓	✓	-	

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
AI + Machine Learning	Cognitive Services: Video Indexer	✓	✓	-
	Machine Learning Service	✓	✓	-
	AI builder	✓	-	-
	Machine Learning Studio	✓	-	✓
	Microsoft Genomics	✓	-	-
	Microsoft Bot Framework	✓	-	-
Analytics	Azure Analysis Services	✓	✓	✓
	Azure Data Explorer	✓	✓	✓
	Azure Synapse Analytics	✓	✓	✓
	Data Factory	✓	✓	✓
	HDInsight	✓	✓	✓
	Azure Stream Analytics	✓	✓	✓
	Data Catalog	✓	✓	✓
	Data Lake Analytics	✓	-	-
	Azure Data Share	✓	✓	-
	Azure Data Lake Storage Gen1	✓	✓	-
	DesktopAnalytics	✓	-	-
	Update Compliance	✓	-	-
Compute	Cloud Services	✓	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Compute	Service Fabric	✓	✓	✓
	Virtual Machine Scale Sets	✓	✓	✓
	Virtual Machines (including SQL VM)	✓	✓	✓
	Batch	✓	✓	✓
	Functions	✓	✓	✓
	App Service	✓	✓	✓
	App Service - Web Apps (including Containers)	✓	✓	✓
	App Service - API Apps	✓	✓	✓
	App Service - Mobile Apps	✓	✓	✓
	App Service -Static Web Apps	✓	✓	✓
	Guest Configuration	✓	✓	-
	Azure VMware Solution	✓	-	-
	Azure Kubernetes Configuration Management	✓	-	-
	Planned Maintenance	✓	✓	✓
	Azure Spring Cloud Service	✓	-	-
	Azure Arc enabled Servers	✓	✓	-
	Azure Arc enabled Kubernetes	✓	✓	-
	Azure VM Image Builder	✓	-	-
	Azure Service Manager (RDPE)	✓	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Containers	Azure Kubernetes Service (AKS)	✓	✓	-
	Azure Red Hat OpenShift (ARO)	✓	-	-
	Container Instances	✓	✓	-
	Container Registry	✓	✓	-
	Azure Container Service	✓	✓	-
Databases	Azure Cosmos DB	✓	✓	✓
	Azure SQL	✓	✓	✓
	Azure Database for MariaDB	✓	✓	-
	Azure Database for MySQL	✓	✓	-
	Azure Database for PostgreSQL	✓	✓	-
	Azure Database Migration Service	✓	✓	-
	Azure Cache for Redis (including Premium)	✓	✓	✓
	Azure API for FHIR	✓	✓	-
	SQL Server Registry	✓	-	-
	SQL Server Stretch Database	✓	✓	-
Developer Tools	Azure DevTest Labs	✓	✓	-
	Azure Lab Services	✓	✓	-
	Azure for Education	✓	-	-
	Application Change Analysis	✓	-	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Developer Tools	Azure App Configuration	✓	✓	-
	GitHub AE	✓	✓	-
Identity	Azure Information Protection	✓	✓	-
	Azure Active Directory (Free, Basic, Premium)	✓	✓	✓
	Microsoft Accounts	✓	-	-
	Azure Active Directory B2C	✓	✓	-
	Azure Active Directory Domain Services	✓	✓	-
Integration	Service Bus	✓	✓	✓
Internet of Things	Event Hubs	✓	✓	✓
	Event Grid	✓	✓	-
	IoT Central	✓	-	-
	IoT Hub	✓	✓	✓
	Azure Maps	✓	✓	-
	Notification Hubs	✓	✓	✓
	Time Series Insights	✓	-	-
	Windows 10 IoT Core Services	✓	-	-
	Logic Apps	✓	✓	-
	API Management	✓	✓	✓
	Microsoft Azure Peering Service	✓	✓	-

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Microsoft Azure Services				
Internet of Things	Azure Digital Twins	✓	-	-
	Microsoft Autonomous Development Platform	✓	-	-
Management and Governance	Azure Resource Manager	✓	✓	✓
	Automation	✓	✓	-
	Azure Advisor	✓	✓	-
	Azure Lighthouse	✓	✓	-
	Azure Managed Applications	✓	✓	-
	Azure Migrate	✓	✓	-
	Azure Monitor	✓	✓	-
	Azure Policy	✓	✓	-
	Azure Resource Graph	✓	✓	-
	Cloud Shell	✓	✓	-
	Microsoft Azure Portal	✓	✓	✓
	Azure Blueprints	✓	-	-
	Nomination Portal	✓	✓	-
	Scheduler	✓	✓	✓
	Cost Management	✓	✓	-
	Azure Signup Portal	✓	✓	-
Resource Move	✓	-	-	

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Media	Media Services	✓	✓	✓
Mixed Reality	Azure Spatial Anchors	✓	-	-
	Azure Remote Rendering	✓	-	-
Networking	Application Gateway	✓	✓	✓
	Azure Load Balancer	✓	✓	✓
	ExpressRoute	✓	✓	✓
	Virtual Network	✓	✓	✓
	VPN Gateway	✓	✓	✓
	Azure Bastion	✓	✓	✓
	Azure DDoS Protection	✓	✓	-
	Azure DNS	✓	✓	✓
	Azure Firewall	✓	✓	-
	Azure Firewall Manager	✓	✓	-
	Azure Front Door	✓	✓	-
	Azure Internet Analyzer	✓	-	-
	Azure Private Link	✓	✓	-
	Azure Web Application Firewall	✓	✓	-
Content Delivery Network	✓	✓	-	
Network Watcher	✓	✓	✓	

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Networking	Traffic Manager	✓	✓	✓
	Virtual WAN	✓	✓	-
	Azure Public IP	✓	✓	-
	Virtual Network NAT	✓	✓	-
	Azure Route Server	✓	-	-
Security	Key Vault	✓	✓	✓
	Microsoft Defender for Identity (formerly Azure Advanced Threat Protection)	✓	✓	-
	Multi-Factor Authentication	✓	✓	✓
	Azure Dedicated HSM	✓	✓	-
	Customer Lockbox for Microsoft Azure	✓	✓	-
	Azure Sentinel	✓	✓	-
	Security Center	✓	✓	-
	Azure Sphere	✓	-	-
	Microsoft Azure Attestation	✓	-	-
	Trusted Hardware Identity Management	✓	-	-
	Azure Security Center for IoT	✓	-	-
	Azure Defender for IoT	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Storage	Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables, Ultra Disks) including Cool and Premium	✓	✓	✓
	Archive Storage	✓	✓	✓
	Azure Import/Export	✓	✓	-
	Azure Data Box	✓	✓	-
	Azure HPC Cache	✓	✓	-
	Site Recovery	✓	✓	✓
	StorSimple	✓	✓	-
	Backup	✓	✓	✓
	Azure File Sync	✓	✓	-
	Azure NetApp Files	✓	✓	-
	Lustre as a Service	✓	✓	-
	Azure Data Lake Storage Gen 1	✓	-	-
Web	Azure Search	✓	✓	-
	Azure SignalR Service	✓	✓	-
Windows Virtual Desktop	Windows Virtual Desktop	✓	✓	-
Supporting Infrastructure and Platform Services		✓	✓	✓

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Registered Scope

Microsoft Online Services			
Service/Offering Name	Public	US Government	Germany
Intune	✓	✓	-
Microsoft Cloud App Security	✓	✓	-
Microsoft Graph	✓	✓	✓
Microsoft Managed Desktop	✓	-	-
Microsoft Stream	✓	✓	-
Power Apps	✓	✓	-
Power Automate (Formerly Microsoft Flow)	✓	✓	-
Power BI	✓	✓	✓
Power BI Embedded	✓	✓	✓
Power Virtual Agents	✓	-	-
Microsoft Threat Experts	✓	-	-
Microsoft 365 Defender	✓	-	-
Microsoft Defender for Endpoint	✓	✓	-
Azure Health Bot	✓	-	-
Microsoft Bing for Commerce	✓	-	-
Universal Print	✓	-	-
Microsoft Dynamics 365			
Dynamics 365 Customer Engagement	✓	✓	✓
Dynamics 365 Customer Service	✓	✓	-
Dynamics 365 Customer Insights engagement insights	✓	-	-

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Registered Scope

Microsoft Dynamics 365			
Service/Offering Name	Public	US Government	Germany
Dynamics 365 Field Service	✓	✓	-
Dynamics 365 Sales	✓	✓	✓
Dynamics 365 Sales Professional	✓	-	-
Dynamics 365 Sales Insights	✓	-	-
Dynamics 365 AI Customer Insights	✓	✓	-
Dynamics 365 Business Central	✓	-	-
Dynamics 365 Finance	✓	-	-
Dynamics 365 Fraud Protection	✓	-	-
Dynamics 365 Marketing	✓	-	-
Power Apps portals (formerly Dynamics 365 portals)	✓	✓	✓
Dynamics 365 Project Service Automation	✓	-	-
Dynamics 365 Project Operations	✓	-	-
Dynamics 365 Retail	✓	-	-
Dynamics 365 Supply Chain Management	✓	-	-
Dynamics 365 Commerce	✓	-	-
Dynamics 365 Human Resources	✓	-	-
Chat for Dynamics 365	✓	✓	-
Dynamics 365 Athena - CDS to Azure Data Lake	✓	✓	-
Dynamics 365 Guides	✓	✓	-
Dynamics 365 Business Q&A	✓	-	-

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Registered Scope

Microsoft Dynamics 365			
Service/Offering Name	Public	US Government	Germany
Dynamics 365 Talent Attract & Onboard	✓	-	-
Dynamics 365 Customer Service Insights	✓	-	-
Dynamics 365 Customer Voice	✓	✓	-
Dynamics 365 Remote Assist	✓	✓	-
Business 360 AI Platform	✓	-	-
Dataverse (formerly Common Data Service)	✓	✓	-

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In-Scope Location(s)

Main Location of the ISMS

Redmond, Washington	One Microsoft Way Redmond, Washington 98052 United States
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Microsoft Azure Domestic Datacenters

West US	Santa Clara, CA (BY3/4/5/21/22/24/30) San Jose, CA (SJC20/21/22/31)
West US 2	Quincy, WA (CO1/2/6, MWH01/02/03/04/05)
West Central US	Cheyenne, WY (CYS01/04/05)
Central US	Des Moines, IA (DM1/2/3/4, DSM05/06/07/08/09)
North Central US	Chicago, IL (CH1/2/3/4, CHI20/21)
South Central US	San Antonio, TX (SN1/2/3/4/6/7, SAT09/10/11/20)
East US	Bristow, VA (BLU) Reston, VA (BL4) Sterling, VA (BL20) Ashburn, VA (BL2/3/5/6/7/21/22/23/30) Manassas, VA (MNZ20)
East US 2	Boydton, VA (BN1/3/4/6/7/8/9/10/13/14)
USGOV Iowa	Des Moines, IA (DM2)
USGOV Arizona	Phoenix, AZ (PHX20/21)
USGOV Texas	San Antonio, TX (SN5)
USGOV Virginia	Boydton, VA (BN1/11/12)

Microsoft Azure International Datacenters

Canada East	Quebec, Canada (YQB20)
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In-Scope Location(s)

Microsoft Azure International Datacenters

Canada Central	Toronto, Canada (YTO20/21/22/23)
Brazil South	Campinas, Brazil (CPQ01/02/20/21/22/23/24) Sao Paulo, Brazil (GRU)
Brazil Southeast	Rio de Janeiro, Brazil (RIO01/20)
West Europe	Amsterdam, Netherlands (AM1/3, AMS04/05/06/07/08/09/20/21/22/23)
North Europe	Dublin, Ireland (DB3/4/5, DUB06/07/08/09/12/20/21/24/31)
UK South	London, United Kingdom (LON21/22/23/24)
UK West	Cardiff, United Kingdom (CWL20)
France Central	Paris, France (PAR20/21/22/23/24)
France South	Marseille, France (MRS20/21)
Germany North	Berlin, Germany (BER20)
Germany Northeast	Leipzig-Halle, Germany (LEJ20)
Germany West Central	Frankfurt, Germany (FRA21/22/23)
Germany Central	Frankfurt (FRA20)
Switzerland West	Geneva, Switzerland (GVA20)
Switzerland North	Zurich, Switzerland (ZRH20)
East Asia	Hong Kong (HK2, HKG20/21)
Southeast Asia	Singapore (SG2/3, SIN20/21/22)
West India	Mumbai, India (BOM01)
Central India	Dighi, India (PNQ01/20/21)
South India	Ambattur, India (MAA01)

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In-Scope Location(s)

Microsoft Azure International Datacenters

Japan West	Osaka, Japan (OSA01/02/20/21/22)
Japan East	Tokyo, Japan (TYO01/20/21/22/31)
Korea South	Busan, South Korea (PUS04/20)
Korea Central	Seoul, South Korea (SEL20/21)
UAE Central	Abu Dhabi (AUH20)
UAE North	Dubai (DXB20/21)
Australia East	Macquarie Park, Australia (SYD03) Sydney, Australia (SYD21/22/23/25/26/27)
Australia Southeast	Melbourne, Australia (MEL01/20/21/23)
Australia Central	Canberra, Australia (CBR20/22)
Australia Central 2	Canberra, Australia (CBR21)
South Africa North	Johannesburg, South Africa (JNB20/21/22)
South Africa West	Cape Town, South Africa (CPT20)
Norway East	Oslo, Norway (OSL20/23)
Norway West	Stavanger, Norway (SVG20)

Additional Microsoft Online Services Datacenters

Southeast Asia 2	Cyberjaya, Malaysia (KUL01)
Korea South 2	Busan, South Korea (PUS01)
Brazil Northeast	Fortaleza, Brazil (FOR01)
Chile Central	Santiago, Chile (SCL01)
East Europe	Vienna, Austria (VIE)
North Europe 2	Vantaa, Finland (HEL01)

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
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In-Scope Location(s)

Edge Sites	
Ashburn, VA (ASH)	Dusseldorf, Germany (DUS30)
Athens, Greece (ATH01)	Rio De Janeiro, Brazil (RIO03/02)
Atlanta, GA (ATA)	San Diego, California (SAN30)
Auckland, New Zealand (AKL01/30)	Manila, Philippines (MNL30)
Bangkok, Thailand (BKK30)	Marseille, France (MRS01)
Barcelona, Spain (BCN30)	Minneapolis, MN (MSP30)
Berlin, Germany (BER30)	Miami, FL (MIA)
Bogota, Columbia (BOG30)	Milan, Italy (MIL30)
Boston, MA (BOS01/31)	Montreal, Canada (YMQ01)
Brisbane, Australia (BNE01)	Moscow Russia (MOW30)
Brussels, Belgium (BRU30)	Mumbai, India (BOM02)
Bucharest, Romania (BUH01)	Munich, Germany (MUC30)
Budapest, Hungary (BUD01)	Nairobi, Kenya (NBO30)
Buenos Aires, Argentina (BUE30)	New Delhi, India (DEL01)
Busan, South Korea (PUS03)	New York City, NY (NYC)
Cape Town, South Africa (CPT02)	Newark, NJ (EWR30)
Cairo, Egypt (CAI30)	Osaka, Japan (OSA30/31)
Chennai, India (MAA02)	Oslo, Norway (OSL30)
Chicago, IL (CHG)	Palo Alto, CA (PAO)
Copenhagen, Denmark (CPH30)	Paris, France (PAR02/PRA)
Dallas, TX (DAL, DFW30)	Perth, Australia (PER01/30)
Denver, CO (DEN02, DNA)	Phoenix, AZ (PHX01/31)

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In-Scope Location(s)

Edge Sites

Detroit, MI (DTT30)	Portland, OR (PDX31)
Dubai, United Arab Emirates (DXB30)	Prague, Czech Republic (PRG01)
Frankfurt, Germany (FRA/FRA31)	Queretaro, Mexico (MEX30)
Geneva, Switzerland (GVA30)	Rome, Italy (ROM30)
Helsinki, Finland (HEL03)	Sao Paulo, Brazil (SAO03)
Ho Chi Minh, Vietnam (SGN30)	San Jose, CA (SJC)
Hong Kong (HKB, HKG30)	Santiago, Chile (SCL30)
Honolulu, HI (HNL01)	Seattle, WA (STB)
Houston, TX (HOU01)	Seoul, South Korea (SLA)
Hyderabad, India (HYD30)	Singapore (SGE, SG1, SIN30)
Istanbul, Turkey (IST30)	Sofia, Bulgaria (SOF01)
Jakarta, Indonesia (JKT30)	Stockholm, Sweden (STO)
Johannesburg, South Africa (JNB02)	Taipei, Taiwan (TPE30/31)
Kuala Lumpur, Malaysia (KUL02/30)	Tel Aviv, Israel (TLV30)
Las Vegas, NV (LAS01)	Tokyo, Japan (TYA/TYB)
Lisbon, Portugal (LIS01)	Toronto, Canada (YTO01)
Los Angeles, CA (LAX, LAX31)	Vancouver, Canada (YVR01/30)
Lagos, Nigeria (LOS30)	Warsaw, Poland (WAW01)
London, United Kingdom (LTS)	Zagreb, Croatia (ZAG30)
Madrid, Spain (MAD30)	Zurich, Switzerland (ZRH)
Manchester, United Kingdom (MAN30)	

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